

## OUR STORY

Global Rescue was founded in 2004 to help make travel safer in a post-9/11 world. We provide travelers a better way to get help when they experience a medical or security emergency away from home.

Today, Global Rescue provides the only vertically integrated duty of care and travel risk management solution to organizations of all sizes, including governments. Our track record includes more than 20,000 operations worldwide saving lives and protecting our members. These include evacuations during some of the world's most challenging crises, including Hezbollah's war with Israel, the Arab Spring, the earthquakes in Haiti and Nepal, hurricane Maria in Puerto Rico, and, more recently, the COVID-19 pandemic.

## OUR MISSION

Nobody wants to imagine an emergency abroad. When the unexpected happens, you want the team of medical and security experts at Global Rescue to be there for you.

Whether you're a leisure traveler or an extreme adventurer, we deliver when it matters most. For almost two decades, we've provided our clients with the world's leading medical, security, evacuation, travel risk and crisis management services.

## OUR TEAM

Our members have 24/7/365 access to our medical teams of paramedics, nurses and physicians who are supported by the Johns Hopkins Emergency Medicine Division of Special Operations, Mass General Brigham (the Harvard Medical School Affiliate), and Elite Medical Group. Our security teams are comprised of military veterans, primarily from the special operations community.

## OUR OFFERINGS

As the world's only integrated travel risk and crisis response provider, our services include:

- + Our pioneering worldwide field rescue capability. We are able to evacuate members from the point of illness or injury to the nearest hospital capable of delivering the needed level of medical care. This includes global COVID-19 services and transport
- + Advisory service including assistance managing local health care systems, visa and passport issues, translation, legal referrals, detailed destination reports and real-time event alerts
- + Security evacuation in the event of natural disasters, a terrorist attack, a government-ordered evacuation, or civil unrest
- + Our High-Altitude Evacuation Package provides services to members who travel above 15,000 feet (4,600 m) during any part of their trip (excluding air travel) and who require emergency transport due to injury or illness.
- + Enterprise and destination preparation, monitoring, staffing, support and response services
- + Location tracking and alerts to keep track of employees and loved ones in real time
- + 24/7 access to world-class medical experts for real-time video consultations and treatment
- + Complete duty of care and travel risk management services



If you think it can't happen, you're wrong—and if it does happen, you want [Global Rescue] to be there for you.

### JOHN SEARLES

*Evacuated from the highlands of Ethiopia after a stroke*

OFFICIAL  
PROVIDER

