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Global crisis-response firm opens a Lebanon location

By GARETH HENDERSON

A worldwide crisis-response company has opened a satellite location at 10 Water Street in Lebanon, NH.

Boston-based Global Rescue, LLC has performed various rescue operations, ranging from car accidents to assisting travelers who need timely medical care in remote corners of the globe. This service includes around-the-clock medical, security, evacuation, consultation, and crisis-response services to individuals, corporations, travelers and expeditions. Global Rescue helped evacuate hundreds of people from the Middle East during uprisings earlier this year.

Global Rescue Chief Executive Officer Dan Richards said the Upper Valley location was attractive for several reasons, including cost and the close access to challenging terrain for training.

"It is a much lower-cost operating environment than Boston is," Richards said. The region's educated work force also can produce highly skilled employees, he said.

Richards, a graduate of the Tuck School at Dartmouth College, said he expects to have 25 to 30 employees at the Lebanon location. Hiring will be ongoing over the next one to two years, according to Global Rescue officials.

The company's emergency-response teams include critical-care paramedics, physicians and security personnel. Many of its crisis-response team members have experience from U.S. Military Special Operations units. The company also has the benefit of a close working relationship with physicians at Johns Hopkins University, who offer consulting services for Global Rescue clients.

Global Rescue also offers short-term and longterm rescue coverage for travelers. Although the company grabs headlines for high-profile operations like the Arctic rescue involving adventurer John Turk, it also receives many calls from travelers who become sick abroad. A hospitalization may not be necessary in such cases, Richards noted, but the caller will get expert medical advice to take the correct curative measures.

Global Rescue, if necessary, can also refer a patient to medical services they might need abroad. Constant medical attention from the firm is at the client's disposal during transport.

Paramedic A.J. Kahn, who helped rescue John Turk, said Global Rescue teams closely monitor and assist their patients up until they arrive at the hospital of their choice anywhere in the world.

Turk had completed his travels, but was in serious need of medical attention. The Global Rescue team provided timely medical transportation to a hospital in Ottawa and medical advice during the trip.

"We follow our people from the beginning, all the way to the end," Kahn said.