GLOBAL rescue

GET BACK TO BUSINESS

WITH TRAVEL RISK MANAGEMENT SOLUTIONS

Global Rescue can help you put the necessary planning and implementation resources in place to meet both government requirements and new traveler expectations regarding COVID-19 remediation and response capabilities. Our in-house medical, security and intelligence experts work closely with each client to implement integrated travel risk and crisis management solutions from planning to response.

GLOBAL RESCUE CORE SERVICES

FIELD RESCUE
Our deployable teams are standing by to rescue our members from the point of illness or injury.

MEDICAL EVACUATION
We have unparalleled capability to transport our members back to their home hospital of choice.

ADVISORY SERVICES
Our operations centers are staffed by experienced nurses, paramedics and military special operations veterans, including the Johns Hopkins Emergency Medicine Division of Special Operations.

SECURITY SERVICES
Advisory and evacuation services for events like natural disasters, terror attacks and civil unrest.

TRAVEL ASSISTANCE
Whether it's a lost passport or a language barrier, Global Rescue travel assistance can help with expected issues.

GLOBAL TELEHEALTH ACCESS
Access medical experts for real-time video consultations and treatment.

PLANNING

Our teams of doctors, nurses, paramedics, senior military intelligence and special forces veterans can help you update existing protocols or implement new procedures in accordance with federal guidelines.

WHAT'S INCLUDED?

+ Full audit of existing company plans, standard operating procedures, contingencies and emergency action plans
+ Assessment of needs, threats, risk level and vulnerabilities with key personnel
+ Customized support in drafting and review with experienced experts until final plans are established
+ Organization and scripting of tabletop exercises and drills with crew members and related staff

PRE-TRIP

The Global Rescue Intelligence Delivery System (GRID) is a proprietary journey management platform designed to manage every aspect of the traveler journey and provide real-time situational awareness to all stakeholders.

+ Securely collect and store crew member and passenger travel history and health information. Track 14-day travel history, medical conditions and test results in one secure location
+ The GRID system gives passengers and crew unlimited access to travel advisories and destination reports for 215 countries and principalities and keeps passengers and crew informed with daily COVID-19-related information, as well as destination-specific risk assessments and restrictions

ON-TRIP

All passenger information is securely stored from the moment of booking until the traveler returns home. GRID data can be shared with industry stakeholders, relevant levels of local, state or federal governments and other required organizations.

+ With passenger opt-in, the GRID platform can monitor passenger location in real time through GPS tracking

COVID-19 SCREENING, TESTING AND TREATMENT

+ Screening, testing and triage for all passengers before, during and after their journey
+ Monitor/manage all passengers and logistics until passengers are home
+ Manage passenger and crew health through our TotalCare℠ virtual health capability

RESPONSE

Should a COVID-19 or other medical or security situation arise, our additional capabilities can support your crew members in executing established emergency action plans that include:

+ Medical assessment, triage and testing for symptomatic passengers
+ Staff triage and disposition facilities with medical and security personnel and equipment
+ Coordination and management of all ground and air medical evacuations for COVID-19 positive passengers
+ Tracking and collection of data for all COVID-19 positive passengers from diagnosis through repatriation
+ Management of ground and aviation transportation for passengers from ship to quarantine locations, hospital/isolation facilities or travel home
+ Coordination of hospital admission
+ Arranging hotel or other housing resources to accommodate quarantine for passengers and crew who:
  - Are suffering minor COVID-19 symptoms (but not requiring hospitalization)
  - Passengers not infected but subject to quarantine

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CONTACT US

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